

Are your results reflective of your goals and efforts?



John Engh For Youth Sports Chief Operating Officer





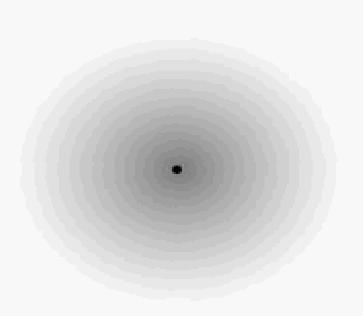
Developing a Marketing Plan

• What is "marketing" and how does it apply to youth sports???





Keep staring at the black dot...







Marketing Realities

- 1. Marketing is REAL for you
- 2. There is no GENERAL PUBLIC
- 3. Build your <u>own</u> MEDIA empire
- 4. Everyone is ONLINE
- 5. Your BRAND is who you are
- 6. TIME is your most important asset
- 7. The BASICS are the most important
- 8. Never QUIT





The REAL Definition of Marketing

• The Marketing Mix – the four P's

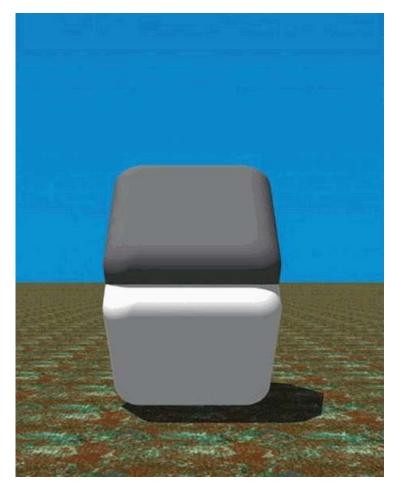
- 1. Product
- 2. Price
- 3. Place
- 4. Promotion
- Or is it 5 P's? POLICY

Which of these is most important in the youth sports world?





Another "P" - Perception







Product

- Take a couple minutes to discuss your product...
- Elements of your products
 - Facilities
 - Uniforms
 - Instructors/Coaches
 - Play Structure



Price

- Is pricing related to participation in your program?
- How do you determine pricing for your programs?
- Do your participants reflect your community?



Place

- Where are your facilities?
- How important is their location to your registration numbers?
- Are you attracting ALL of the play with the range of those facilities?
- Are you targeting your participants based on the location of these facilities?
- How are you registering your participants?

Promotion



- Share up to five ways that you promote your programs.
- Examples:
 - Online
 - o Email
 - Print
 - Postings
 - Other?

The 5th P... Policy



- What policies currently affect the marketing of your programs?
 - Think about the 4 P's
- What policies if implemented would benefit your programs?
 - Mandates on training
 - Field use restrictions
 - Implementing published standards





Elements of a Marketing Plan

- 1. Goals
- 2. Analysis
- 3. Audience
- 4. Message
- 5. Tactics
- 6. Budget/Staffing
- 7. Metrics/Analysis





Goals

- What are our goals with our youth sports programs?
 - 1. Present a mission statement that reflects your goals for your programs.
 - 2. List three specific goals for your programs.





Analysis





SWOT Analysis

Strengths
Weaknesses
Opportunities
Threats





Audience

Multiple Audiences
Participants
Stakeholders
Leaders
Volunteers
Target Each
Specifics
Incentives
Pricing





Message

YELLOW BLUE ORANGE BLACK RED GREEN PURPLE YELLOW RED ORANGE GREEN BLACK BLUE RED PURPLE GREEN BLUE ORANGE





Message

- What are some messages that we should promote that would encourage participation?
 - "Save the Puppy"

What is YOUR "Save the Puppy?"





Tactics

• What are you doing now?

• Future

- Define your communication channels
- Take your message to your audience
- Be a Social Media expert or hire one!













Budgets/Staffing

- Are there any financial resources keeping you from implementing a plan?
- What are your options for getting resources if needed?
- Prioritize the parts of the plan that need to happen immediately
 - Short term
 - Long term





Metrics

- What measures are available to you to track your plan's effectiveness?
- What would you like to track?
- Watch & Listen!
 - Focus groups
 - Email statistics
 - Survey
 - Web stats
 - Social media growth
- Attainable Goals!





The Down & Dirty

Who are we trying to reach?
What is our message?

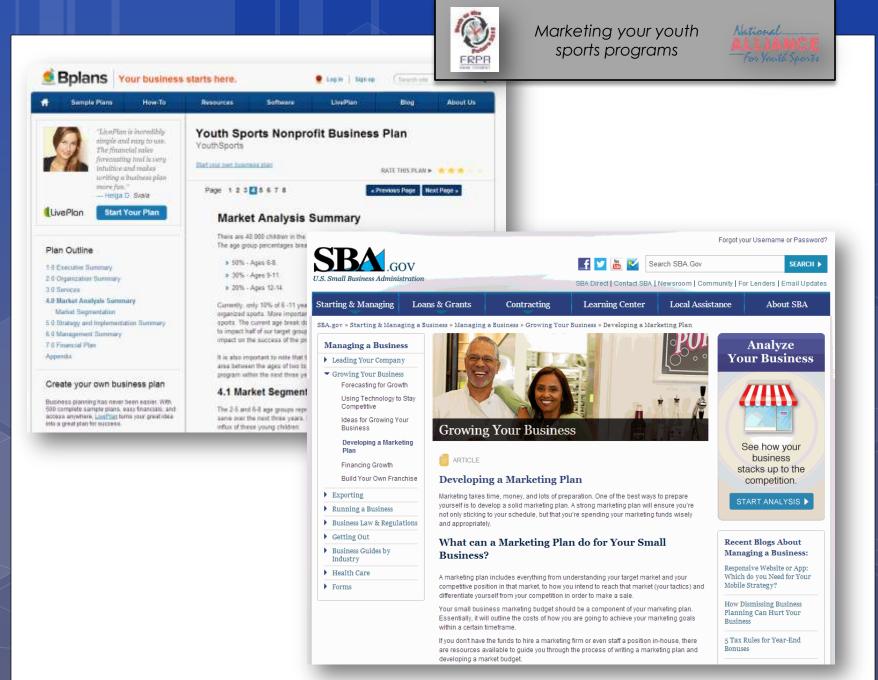
• What is the best delivery method?





Short Term

What are 2-3 immediate ideas that you would like to implement from today's discussion?







<u>Don't Quit</u>!

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Questions??